



R2M™

INCIDENT AND INFORMATION MANAGEMENT

Homeland Security

Incident & Emergency Management



E Team's Experience

National/International/State/ Local Activations

- **2000 Republican and Democratic National Conventions**
- **2001 New York 9/11 Recovery**
- **2001 Bell Harbor Plane Crash**
- **2002 Utah Olympics**
- **2002 9/11 Activations: TSA, HHS, DC, NY, LA**
- **2002 Washington IMF and Sniper Events**
- **2002 and 2003 Super Bowls**
- **2002/2003 Arizona Wildfires**
- **2002/2003 West Virginia Floods**
- **2002/2003 Hurricanes Isidore, Lilli, Claudette**
- **2003 EPA Shuttle Columbia Recovery**
- **2003 Northeast Blackout**
- **Southcom/HAP – Caribbean (8 Islands)**
- **HHS - West Nile Virus Tracking**
- **HHS - SARS Tracking**
- **TOPOFF 1 & 2**
- **2004 Greek Olympics**



- **E Team Founded in 1989 - Custom Software Development**
- **Dept of Defense - Tactical Command & Control Systems (1995)**
- **City of Los Angeles - Incident Management Solution (1999)**

- **Proud of Our Customers (Partial List)**

AIG
Arizona
Boca Raton, FL
Burbank, CA
Capital Group
Celebration Hospital
CDC
Charles Schwab
Chino, CA
Clark County, WA
Council of Gov't, Wash. DC
Culver City, CA
Dutchess County, NY
EPA
Grand Terrace, CA
Georgia
Greensboro, NC
Harris County, TX
Honolulu, Hawaii
IBM/APHIS
Irvine, County, CA
Kissimmee, FL
Lee County, FL
Los Angeles Downtown Ctr

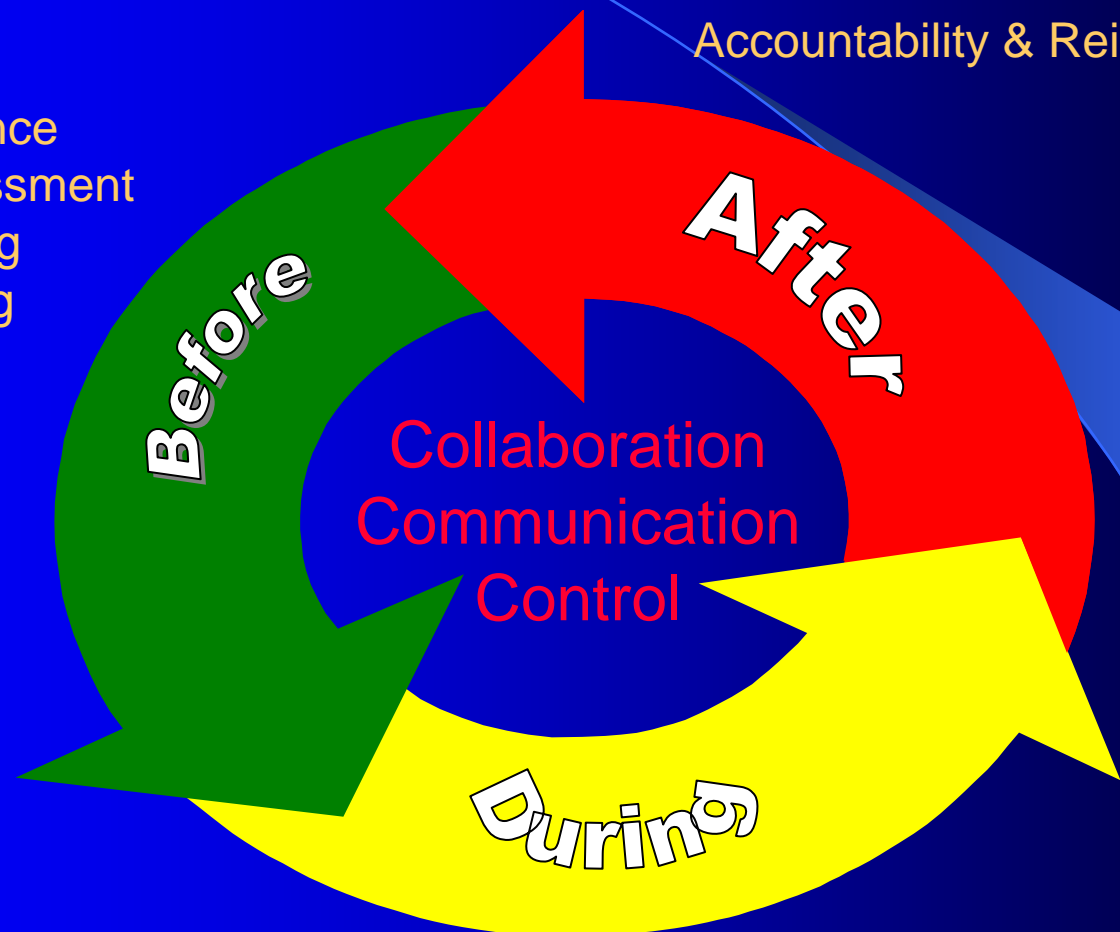
Los Angeles City, CA
Louisiana
Macy's West
Michigan
New York, NY
Orange County, CA
Orange County, FL
Orlando, FL
Osceola, FL
Osceola, FL Reg Medical Ctr
Pace Engineering
Philadelphia, PA
Phoenix, AZ
Pico Rivera, CA
PM-CHIMS
Rancho Cucamonga, CA
Rand
Rialto, CA
Richland, WA DOE
SAIC / UOPSC
Salvation Army
San Bernardino County, CA
San Bernardino City, CA
San Francisco

- San Mateo, CA
- St Cloud, FL
- St Cloud, FL ORMC
- Sterling Logicon
- Suffolk County, NY
- **Southcom**
- **Tampa, FL**
- The District of Columbia
- Toyota
- **TSA**
- 20th Century Fox
- Twenty-nine Palms, CA
- US Coast Guard
- **Utah**
- **U.S. DOT**
- **U.S. HHS**
- **Vermont**
- Walt Disney
- Warner Bros
- **West Virginia**

Incident and Information Management Continuum



Surveillance
Threat Assessment
Planning
Training

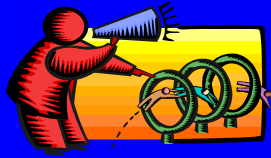


Recovery & Continuity

Accountability & Reimbursement

Incident Management; Assets; Resource Deployment; Duties and Tasks; Situation Monitoring;

E Team



Active Management



GIS



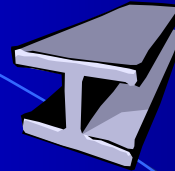
Plans



Procedures



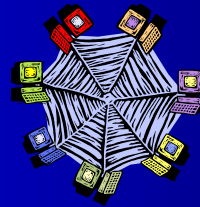
Notification



Inventory/Assets



Logistics/Documentation



Collaboration



External Interfaces



Training and Scenarios

E Team: Manage, Allocate, Direct & Communicate

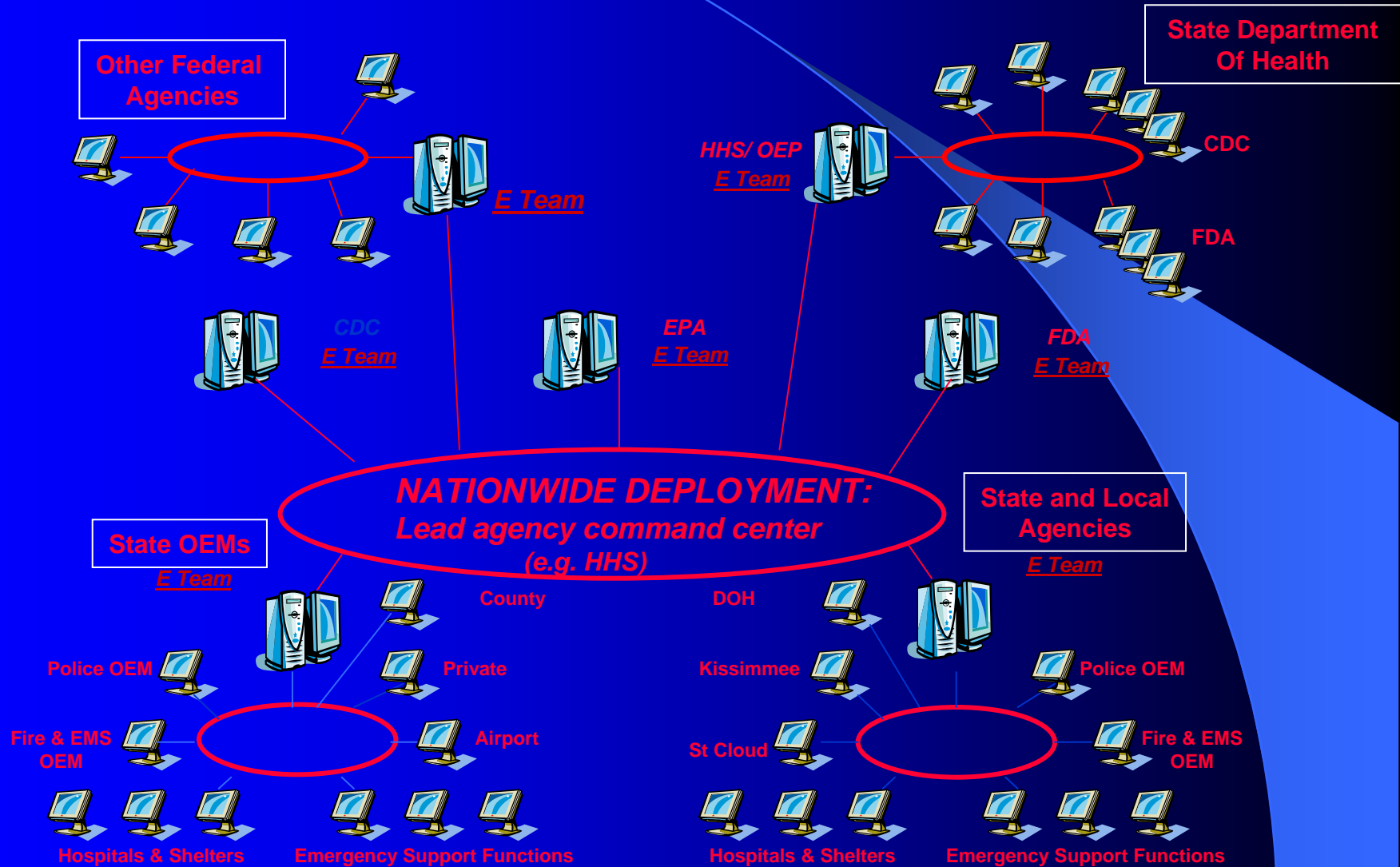


- ***Collaboration is the “force multiplier”***
 - ***City***
 - ***State***
 - ***Federal***
 - ***Private Sector***
 - ***Non-Profit Organizations***
- ***Common operational viewpoint***
 - ***Right People, Right Resources, Right Time***
- ***Wired and wireless communication networks***

- ***A Proven, scalable, commercial, open solution.***
- ***Robust capabilities operational in days, not years.***
- ***Centralized or Distributed Architecture***



E Team to E Team – Agency to Multi-Agency



The Virtual Command Center



E Team System - Microsoft Internet Explorer



CREATE NEW

- INCIDENT REPORT
- RESOURCE REQUEST
- DEPARTMENT REPORT
- JURISDICTION REPORTS
- DAMAGE REPORTS

VIEW

- INCIDENTS
 - STATUS
 - SEVERITY
 - NAME
 - TIME
 - LEAD
 - TYPE
 - MAP
- RESOURCES
- DEPARTMENTS
- JURISDICTION
- DAMAGE

Status	Severity	Incident Name
▼ Worsening		
Major		City Hall East Bombing
Major		Ford Theatre Assassination
Major		Hollywood Airplane Crash
Major		Salt Lake City Severe Weather - Tornado
Major		SFO Earthquake
Moderate		Ford Theater Assassination
Moderate		Pacific Coast Highway Mud Slide
Moderate		Turk Street Building Collapse
▼ Unknown		
Major		Woodland Hills Recreation Center Hazardous Material Incident - Chemical L
Unknown		city hall Computer System Damage/Failure
▼ Stable		
Moderate		Downtown Civil Disturbance
Moderate		Westside Highway Automobile Accident
Unknown		LAX Airplane Crash
▼ Improving		
Minor		Los Angeles Airplane Crash
Moderate		Land Park Explosion

E Team - Edit Window - Microsoft Internet Explorer

INCIDENT STATUS REPORT

*Red Label: indicates a required field.

WHAT IS THE CURRENT STATUS OF THIS INCIDENT?

Severity: Major *Status: Worsening Incident Number: Inc-081942-072899

WHAT CRITICAL INFORMATION CAN YOU PROVIDE?

Incident Name: City Hall East Bombing (AutoFill)

*Incident Type: Bombing Search

*Location Name: City Hall East

Map showing incident locations with labels like 'CITY HALL EAST BOMBING' and 'SACRAMENTO ST'.

Zoom In Mode

Drill Down to Detailed Info

Overview

See Incidents on Map

Integrated Modeling



E Team System - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://206.24.89.95/catssanbernardino/eteam.nsf/frames/Incidents?OpenDocument&login>

CREATE NEW

INCIDENT REPORT RESOURCE REQUEST DEPARTMENT REPORT JURISDICTION REPORTS DAMAGE REPORTS CATS PROFILE CHECKLIST LOG OUT HELP

E Team Map Viewer - Microsoft Internet Explorer

Close

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RESOURCES

DEPARTMENTS

JURISDICTION

DAMAGE

CATS

Status | **Severity**

- Worsening**
 - Major
 - Major
 - Major
- Unknown**
 - Major
- Stable**
 - Unknown
- Improving**
 - Major

Legend

- Magenta - ERPG-3
- Red - ERPG-2
- Orange - .10 IDLE
- Yellow - ERPG-1

The map displays a geographic area with various colored overlays representing incident severity levels. A large yellow area (ERPG-1) is centered around the Del Valles area, surrounded by orange (.10 IDLE) and red (ERPG-2) zones. A magenta area (ERPG-3) is also visible. Numerous schools and landmarks are labeled, including Parkside School, Tichel School, Del Rosa School, Terling School, Del Valles Junior High School, Fair View School, Jefferson Hunt School, Barton School, Highland Avenue School, Airfax School, Grace School, Wynn School, Ankershire School, and School of Hope. Major roads like State Hwy 210, State Hwy 38, and State Hwy 330 are shown. Water features like Little Sand Creek, Sand Creek, and Highland Canal are also present.

No Mode Selected

ZOOM IN ZOOM OUT PAN SELECT LAST EXTENT FULL EXTENT HELP

Integrated Modeling



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No Mode Selected

ZOOM IN ZOOM OUT PAN SELECT LAST EXTENT FULL EXTENT HELP

Installed and Operational – Day to Day



*President Bush & Governor Ridge being briefed with E Team & InterSCOPE
DC-Joint Operation Command Center*



Built, Proven, Available Now!

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